

State Specific Privacy Addenda

Effective Date: August 2026

Last Updated: August 2026

Introduction

This State Specific Privacy Addendum (the "**State Specific Privacy Addendum**") supplements the information contained in Arcadian Telepsychiatry Florida, P.A. and its affiliated entities' ("**Telemetry**," "**we**," "**our**," or "**us**") [Privacy Notice](#) and describes our collection and use of Personal Information (as defined below pursuant to applicable state consumer privacy laws).

This State Specific Privacy Addendum applies only to Personal Information that we collect through our Website. It does not apply to information collected from users who log in to the password-protected and secure portions of our Platform (the "Secure Platform"), through which users who obtain the Services ("Customers") perform certain functions or obtain the Services (such as telehealth visits). Telemetry is a HIPAA covered entity and maintains a separate Notice of Privacy Practices that describes how your protected health information is collected, used, and disclosed in connection with your care. That Notice of Privacy Practices, and not this State Specific Privacy Addendum, governs protected health information that is subject to HIPAA.

Please click the links below for information relating to specific rights Telemetry provides to residents of the respective state.

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Personal Information We Collect and Disclose

The following chart outlines the Personal Information that we may collect about you and the categories of third parties to whom we may disclose your Personal Information.

Personal Information Category	Applicable Pieces of Personal Information Collected	Categories of Third Parties to Whom We Disclose Personal Information
Identifiers	A real name; postal address; telephone number; email address; online identifier; and Internet Protocol (IP) address.	Service Providers
Additional Identifying Information	Social Security number; insurance policy number; medical information; health insurance information; and signature (physical or electronic).	Not disclosed
Protected classification characteristics under state or federal law	Age and veteran or military status.	Not disclosed
Internet or other similar network activity	Operating system; browser type; and information on a consumer's interaction with a website, application, or advertisement <i>(including through cookies, subject to your consent preferences)</i> .	Service Providers
Geolocation data	IP-based information about your physical location or movements at a level of precision broader than 1,850 feet (for example, city, region, or state), which cannot be used to identify your precise physical location.	Service Providers
Professional or employment-related information	Current or past job title.	Not disclosed
Inferences drawn from other	A profile reflecting your preferences and characteristics,	Not disclosed

Personal Information	including provider preferences, scheduling preferences, service preferences, geographic preferences, and care-matching preferences.	
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Some of the Personal Information described above (including Social Security number, information concerning your health, health insurance information, physician information, and information related to your sex life) may constitute “sensitive data” under applicable state law. Telemynd will not collect additional categories of Personal Information without providing you notice. As further described below, our use of non-essential third-party advertising and analytics cookies may be considered a “sale” of Personal Information.

Sources of Personal Information

Telemynd obtains the categories of Personal Information listed above from the following categories of sources:

- **Directly from you.** For example, from forms you complete, appointment or intake and screening information you submit, or products and services you purchase, as well as when we communicate with you by phone, text message, email, or through a telehealth visit.
- **Automatically from you.** For example, from observing your actions and interactions on our Website through cookies and similar technologies, such as pixels, tags, and local storage, subject to your cookie preferences.
- **Essential Cookies.** Certain cookies and similar technologies are necessary for the operation and security of our Website and cannot be disabled. For example, our assessment and intake forms, which are hosted on a separate subdomain (forms.telemetrynd.com), use Google reCAPTCHA to protect against spam. Google reCAPTCHA sets cookies and evaluates certain browser and behavioral signals (such as device and activity information) to perform this security function. These essential cookies serve security and fraud-prevention purposes only and are not subject to the cookie consent settings.
- **From third parties.** For example, from health plans, government healthcare programs, referral sources, healthcare providers, and authorized representatives acting on your behalf, as well as from third-party service providers that collect or process Personal Information on our behalf.
- **Information we create.** For example, referral-matching information, appointment records, care-coordination records, service-utilization records, customer-support records, and analytics generated through your interactions with Telemynd’s services.

Purposes for Our Collection of Your Personal Information

We limit the collection, use, retention, and sharing of Personal Information to that which is reasonably necessary and proportionate to achieve the business purpose for which the Personal Information was collected or processed (for example, please refer to the “How do we use your Personal Information?” section of our Privacy Notice).

We will not process Personal Information for purposes that are neither reasonably necessary nor compatible with the purposes for which the Personal Information is processed as described in the Privacy Notice without your consent.

As part of our commitment to your privacy, Telemynd does not use artificial intelligence or machine learning to provide therapy, psychiatry, medication management, or other clinical services, and we do not use your Personal Information, including any health information, to train, retrain, develop, or improve any artificial intelligence or machine learning models.

Information for Nebraska Residents

Introduction

This Nebraska Privacy Addendum (this “**Nebraska Privacy Addendum**”) supplements the information contained in Arcadian Telepsychiatry Florida, P.A. and its affiliated entities’ (“**Telemynd**,” “**we**,” “**our**,” or “**us**”) Privacy Notice and applies solely to visitors, users, and others who reside in the State of Nebraska (“**Consumers**” or “**you**”). We adopt this Nebraska Privacy Addendum to comply with the Nebraska Data Privacy Act (“**NDPA**”), and any terms defined in the NDPA have the same meaning when used in this Nebraska Privacy Addendum. We may update this Nebraska Privacy Addendum at any time as necessary in the event of changes to the NDPA.

Applicability

This Nebraska Privacy Addendum applies to information that we collect on our Website that is linked or reasonably linkable to an identified or identifiable individual, including pseudonymous data used in conjunction with additional information that reasonably links the data to an identifiable individual (“**Personal Information**”).

However, publicly available information that we collect from government records and deidentified data (when deidentified as described in the NDPA) is not considered Personal Information under the NDPA, and this Nebraska Privacy Addendum does not apply to such information. This Nebraska Privacy Addendum also does not apply to protected health information covered by the Health Insurance Portability and Accountability Act (“**HIPAA**”), health records, or other exempted data under the NDPA.

This Nebraska Privacy Addendum also does not apply to Personal Information collected from Nebraska residents acting in a commercial or employment context, such as employees, job applicants, contractors, or similar individuals.

Sale of Personal Information

The NDPA defines the sale of Personal Information as the “exchange of personal data for monetary or other valuable consideration by the controller to a third party.” Although we do not monetize your Personal Information, we may disclose the following categories of Personal Information:

- identifiers;

- internet or other similar network activity; and
- geolocation data

to the following categories of third parties:

- internet cookie information recipients, such as analytics and behavioral advertising services;
- advertisers and advertising networks; and
- data analytics providers

for purposes of providing you with our Website, services, and user support; marketing and advertising; analytics, measurement, and improvement; and customization and personalization, **which could be deemed a sale of Personal Information under the NDPA if you consent to non-essential cookies and similar technologies.**

The advertising and analytics cookies and similar technologies described above operate on our main website. Our assessment and intake forms, which are hosted on a separate subdomain (forms.telemetrynd.com), do not use third-party advertising or analytics cookies or similar technologies to disclose your information; the Google reCAPTCHA technology on that subdomain is used for the essential security and spam-prevention function only. Accordingly, the information collected through our forms subdomain does not involve a sale of Personal Information under the NDPA.

You may opt out of certain sales as described below. Please note that we may provide Personal Information to our affiliates, processors that perform services for us pursuant to a contract, or third parties to provide a service or products requested by you. Such disclosures are not a sale under the NDPA, and the right to opt out does not limit our ability to provide Personal Information to these processors and third parties.

Nebraska Consumer Data Requests

The NDPA provides Nebraska residents with specific rights regarding their Personal Information. This section describes your NDPA rights and explains how to exercise those rights. For more information on how you or your Authorized Agent can exercise your rights, please see [Exercising Your Consumer Rights](#).

- **Confirmation and Access.** You have the right to confirm whether we process your Personal Information and to request access to the Personal Information we have collected and maintain about you, except that we will not confirm or provide Personal Information that we believe would disclose our trade secrets. You may exercise this right as described below.
- **Correction.** You have the right to correct any inaccuracies in your Personal Information processed by us, taking into account the nature of the Personal Information and the purposes of the processing of your Personal Information. We may also not be able to accommodate your request to change the Personal Information if we believe it would violate any law or legal requirement or cause the Personal Information, or the information associated with the Personal Information, to be incorrect.

- **Deletion.** You have the right to request that we delete all of your Personal Information. We cannot delete your Personal Information except by also deleting your user account. However, we may not accommodate a request to erase your Personal Information if we believe the deletion would violate any law or legal requirement or cause any information associated with the Personal Information to be incorrect.
- **Portability.** To the extent we maintain your Personal Information in a digital format, you have the right to request that we provide you a copy of, or access to, all or part of such Personal Information in a portable, and to the extent technically feasible, readily usable format that allows you to transmit the Personal Information to another controller without hindrance.
- **Right to Opt-Out of Certain Processing.** To the extent applicable, you have the right to opt-out of processing your Personal Information for the purposes of: (i) targeted advertising; (ii) the sale of your Personal Information; or (iii) profiling in furtherance of a decision that produces a legal or similarly significant effect concerning the consumer. This would include a decision that results in the provision or denial of health care services.

As described under Sale of Personal Information above, if you consent to non-essential cookies and similar technologies, we may "sell" your Personal Information and/or process it for purposes of targeted advertising within the meaning of the NDPA. You have the right to opt out of these activities, as described under [How You May Opt-Out of the Sale of Your Personal Information](#) below.

- **Non-Discrimination.** We will not discriminate against you for exercising any of your NDPA rights. Unless permitted by the NDPA, we will not do any of the following as a result of you exercising your NDPA rights: (a) deny you goods or services; (b) charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (c) provide you a different level or quality of goods or services. However, we may offer you certain financial incentives permitted by the NDPA that can result in different prices, rates, quality levels, or selection of goods and services (including the possibility of offering our services for no fee), if you have exercised your rights to opt-out of certain processes as described above or if the offer is related to your voluntary participation in a bona fide loyalty, rewards, premium features, discounts, or club card program.

Sensitive Data

The NDPA requires that we obtain your consent before processing "sensitive data." Sensitive data includes, among other things, personal data revealing a consumer's health information. As a virtual mental health practice, Telemynd processes information concerning your health and other sensitive data in order to provide the Services you request. Where required by the NDPA, we obtain your consent before processing your sensitive data, and we process such data only as reasonably necessary to provide the Services or as otherwise permitted by law. Telemynd does not sell or disclose your sensitive data.

Exercising Your NDPA Rights

For more information on how you or your Authorized Agent can exercise your NDPA rights described above, please see [Exercising Your Consumer Rights](#). If applicable, you may also make a Consumer Request on behalf of your minor child. To designate an Authorized Agent, see [Authorized Agents](#) below. Personal Information provided in response to a request to exercise these rights may be provided free of charge twice per Nebraska resident annually.

This Nebraska Privacy Addendum was last updated on August 2026.

Information for Texas Residents

Introduction

This Texas Privacy Addendum (this "**Texas Privacy Addendum**") supplements the information contained in Arcadian Telepsychiatry Florida, P.A. and its affiliated entities' ("**Telemetrynd**," "**we**," "**our**," or "**us**") Privacy Notice and applies solely to visitors, users, and others who reside in the State of Texas ("**Consumers**" or "**you**"). We adopt this Texas Privacy Addendum to comply with the Texas Data Privacy and Security Act ("**TDPSA**"), and any terms defined in the TDPSA have the same meaning when used in this Texas Privacy Addendum. We may update this Texas Privacy Addendum at any time as necessary in the event of changes to the TDPSA.

Applicability

This Texas Privacy Addendum applies to information that we collect on our Website that is linked or reasonably linkable to an identified or identifiable individual, including pseudonymous data used in conjunction with additional information that reasonably links the data to an identifiable individual ("**Personal Information**").

However, publicly available information that we collect from government records and deidentified data (when deidentified as described in the TDPSA) is not considered Personal Information under the TDPSA, and this Texas Privacy Addendum does not apply to such information. This Texas Privacy Addendum also does not apply to protected health information covered by the Health Insurance Portability and Accountability Act, health records, or other exempted data under the TDPSA.

This Texas Privacy Addendum also does not apply to Personal Information collected from Texas residents acting in a commercial or employment context, such as employees, job applicants, contractors, or similar individuals.

Sale of Personal Information

The TDPSA defines the sale of Personal Information as the "sharing, disclosing, or transferring of personal data for monetary or other valuable consideration by the controller to a third party." Although we do not monetize your Personal Information, we may disclose the following categories of Personal Information:

- identifiers;
- internet or other similar network activity; and
- geolocation data

to the following categories of third parties:

- internet cookie information recipients, such as analytics and behavioral advertising services;
- advertisers and advertising networks; and
- data analytics providers

for purposes of providing you with our Website, services, and user support; marketing and advertising; analytics, measurement, and improvement; and customization and personalization, **which could be deemed a sale of Personal Information under the TDPSA if you consent to non-essential cookies and similar technologies.**

The advertising and analytics cookies and similar technologies described above operate on our main website. Our assessment and intake forms, which are hosted on a separate subdomain (forms.telemetrynd.com), do not use third-party advertising or analytics cookies or similar technologies to disclose your information; the Google reCAPTCHA technology on that subdomain is used for the essential security and spam-prevention function only. Accordingly, the information collected through our forms subdomain does not involve a sale of Personal Information under the TDPSA.

You may opt out of certain sales as described below. Please note that we may provide Personal Information to our affiliates, processors that perform services for us pursuant to a contract, or third parties to provide a service or products requested by you. Such disclosures are not a sale under the TDPSA, and the right to opt out does not limit our ability to provide Personal Information to these processors and third parties.

Texas Consumer Data Requests

The TDPSA provides Texas residents with specific rights regarding their Personal Information. This section describes your TDPSA rights and explains how to exercise those rights. For more information on how you or your Authorized Agent can exercise your rights, please see [Exercising Your Consumer Rights](#).

- **Confirmation and Access.** You have the right to confirm whether we process your Personal Information and to request access to the Personal Information we have collected and maintain about you, except that we will not confirm or provide Personal Information that we believe would disclose our trade secrets. You may exercise this right as described below.
- **Correction.** You have the right to correct any inaccuracies in your Personal Information processed by us, taking into account the nature of the Personal Information and the purposes of the processing of your Personal Information. We may also not be able to accommodate your request to change the Personal Information if we believe it would violate any law or legal requirement or cause the Personal Information or the information associated with the Personal Information to be incorrect.
- **Deletion.** You have the right to request that we delete all of your Personal Information. We cannot delete your Personal Information except by also deleting your user account. However, we may not accommodate a request to erase your Personal Information if we believe the deletion would violate any law or legal requirement or cause any information associated with the Personal Information to be incorrect.
- **Portability.** To the extent we maintain your Personal Information in a digital format, you have the right to request that we provide you a copy of, or access to, all or part of such Personal Information in a portable, and to the extent technically feasible, readily usable format that allows you to transmit the Personal Information to another controller without hindrance.

- **Right to Opt-Out of Certain Processing.** To the extent applicable, you have the right to opt-out of processing your Personal Information for the purposes of: (i) targeted advertising; (ii) the sale of your Personal Information; or (iii) profiling in furtherance of a decision that produces a legal or similarly significant effect concerning the consumer. This would include a decision that results in the provision or denial of health care services.
- **Universal Opt-Out Mechanism.** The TDPSA requires that we allow you to opt out of targeted advertising and the sale of Personal Information through a universal opt-out mechanism, such as the Global Privacy Control. Where applicable, we will treat a recognized universal opt-out preference signal sent from your browser or device as a valid request to opt out of the sale of your Personal Information and processing for targeted advertising for that browser or device.
As described under Sale of Personal Information above, if you consent to non-essential cookies and similar technologies, we may “sell” your Personal Information and/or process it for purposes of targeted advertising within the meaning of the TDPSA. You have the right to opt out of these activities, as described under How You May Opt-Out of the Sale of Your Personal Information below.
- **Non-Discrimination.** We will not discriminate against you for exercising any of your TDPSA rights. Unless permitted by the TDPSA, we will not do any of the following as a result of you exercising your TDPSA rights: (a) deny you goods or services; (b) charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (c) provide you a different level or quality of goods or services. We may, however, offer you certain financial incentives permitted by the TDPSA that can result in different prices, rates, quality levels, or selection of goods and services (including the possibility of offering our services for no fee) if you have exercised your rights to opt out of certain processes as described above or if the offer is related to your voluntary participation in a bona fide loyalty, rewards, premium features, discounts, or club card program.

Sensitive Data

The TDPSA requires that we obtain your consent before processing “sensitive data.” Sensitive data includes, among other things, personal data revealing health information and personal data collected from a known child. As a mental health practice, Telemynd processes information concerning your health and other sensitive data in order to provide the Services you request. Where required by the TDPSA, we obtain your consent before processing your sensitive data, and we process such data only as reasonably necessary to provide the Services or as otherwise permitted by law. Telemynd does not sell or disclose your sensitive data.

Exercising Your TDPSA Rights

For more information on how you or your Authorized Agent can exercise your TDPSA rights described above, please see [Exercising Your Consumer Rights](#). If applicable, you may also make a Consumer Request on behalf of your minor child. To designate an

Authorized Agent, see Authorized Agents below. Personal Information provided in response to a request to exercise these rights may be provided free of charge twice per Texas resident annually.

This Texas Privacy Addendum was last updated on August 2026.

Exercising Your Consumer Rights

To exercise the rights described above, please submit a request (a “**Consumer Request**”) to us by either:

- **Calling us** at: 866-991-2103
- **Visiting** <https://www.telemetrynd.com/contact>
- **Writing to us** at:
141 Parker St., Suite 306
Maynard, MA 01754.

Only you, or your Authorized Agent that you authorize to act on your behalf, may make a Consumer Request related to your Personal Information. If applicable, you may also make a Consumer Request on behalf of your minor child. To designate an Authorized Agent, see [Authorized Agents](#) below.

All Consumer Requests must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an Authorized Agent of such a person. This may include:
 - Verifying Personal Information that we may already have about you, such as your name, address, telephone number, and/or other similar information.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We are unable to fulfill your request or provide you with Personal Information if we cannot authenticate that the Personal Information that is the subject of your request relates to you through commercially reasonable efforts. In this case, we may request additional information, which we will only use to authenticate you.

Making a Consumer Request does not require you to create a password-protected, online account with us. However, if you do have such an account, we may require you to use it in order to make your request. Doing so will enable us to consider your requests through that account to authenticate that the Personal Information that is the subject of your request relates to you.

Authorized Agents

You may authorize your agent to exercise your rights under the applicable state privacy laws described above. We may request that your Authorized Agent submit proof of identity and that they have been authorized to exercise your rights on your behalf. We may deny a request from your Authorized Agent to exercise your rights on your behalf if they fail to submit adequate proof of identity or adequate proof that they have the authority to exercise your rights.

Response Timing and Format

We will generally process a Consumer Request within 45 days of its receipt. If we require more time (up to 45 additional days), we will inform you of the reason and extension period in writing. If we cannot comply with your request, we will provide you with an explanation of the reasons we cannot comply with the request.

We do not charge a fee to process or respond to your Consumer Request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Appeals Process

You may appeal a refusal by us to take action on your request to exercise any of the above rights within a reasonable period of time after we provide you notice of such refusal by contacting us through the contact information listed below.

Within 45 days after we receive your appeal, we will inform you in writing of any action taken or not taken in response to your appeal, including an explanation of the reasons for the decision. If we require more time, and if an extension is permitted under your state law, we will inform you of the reason and extension period in writing. If your appeal is denied, you may lodge a complaint with the Attorney General in your state through his/her contact information available at:

- [Texas Attorney General](#)
- [Nebraska Attorney General](#)

How You May Opt-Out of the Sale of Your Personal Information

If applicable under your state's consumer privacy law, you may exercise the right to opt out of the "sale" or exchange of your Personal Information for monetary or other valuable consideration, and of the processing of your Personal Information for targeted advertising, by submitting a request to us using the contact methods described under [Exercising Your Consumer Rights](#) above. You may also manage your cookie preferences through our cookie banner on our Website. Because we do not load non-essential advertising or analytics cookies until you affirmatively consent to them, declining these cookies through our cookie banner will prevent the related "sale" of your Personal Information from occurring. Essential cookies remain active regardless of your selection, including Google reCAPTCHA used on the forms subdomain for security and spam-prevention purposes. If you do not consent to our use of non-essential cookies, you may be unable to access certain features or parts of our Website.

You do not need to create an account with us to exercise your opt-out rights. You may be required to provide us with additional contact information so that we may verify your request. We will only use Personal Information provided in an opt-out request to review and comply with the request.

Privacy Control Signals. You may also exercise your right to opt out of the "sale" of your Personal Information and the processing of your Personal Information for targeted advertising by enabling a recognized universal opt-out preference signal on your browser

or device, if supported. We currently recognize the Global Privacy Control ("GPC") signal (for more information on how to configure your browser or device to send this signal, please see <https://globalprivacycontrol.org/>). When we receive a GPC signal, we will treat it as a valid request to opt out of the "sale" of your Personal Information and the processing of your Personal Information for targeted advertising for that browser or device.

Personal Information of Children

Telemetrynd understands the importance of protecting children's privacy. Our Website is not intended for individuals under 18 years of age. We do not knowingly collect Personal Information from anyone under 18. If you are under 18, you may not use the Website or provide any Personal Information on or through it. This includes registering for an account or submitting any Personal Information.

If we learn that we have collected or received Personal Information from a child under 18, we will delete that information. If you believe we may have received Personal Information directly from a child under 18, please [Contact Us](#).

Changes to this State Specific Privacy Addendum

Telemetrynd reserves the right to amend this State Specific Privacy Addendum, and any state-specific addenda, at our discretion and at any time. When we make changes to this State Specific Privacy Addendum or any state-specific addenda, we will post the updated addendum on the Website and update the addendum's last updated date. **Your continued use of our Website following the posting of changes constitutes your acceptance of such changes.**

Contact Information

If you have any questions or comments about this State Specific Privacy Addendum, any state-specific addenda, the ways in which Telemetrynd collects and uses your information as described above and in the [Privacy Notice](#), your choices and rights regarding such use, or wish to exercise your rights, please do not hesitate to contact us at:

Phone: 866-991-2103

Website: <https://telemetrynd.com>

Email: [\[INSERT PRIVACY EMAIL ADDRESS\]](#)

Postal Address:

Telemetrynd
141 Parker St., Suite 306
Maynard, MA 01754