

California Privacy Notice Addendum

Effective Date: August 2026

1. Introduction.

This California Privacy Notice Addendum (the “**California Privacy Addendum**”) supplements the information contained in Arcadian Telepsychiatry Services, LLC and its affiliated entities’(“Telemetrynd”) [Privacy Notice](#) (the “**Privacy Notice**”) and describes our collection and use of Personal Information (as defined below). This California Privacy Addendum applies solely to visitors, users, and others who reside in California. If you are not a resident of California, this California Privacy Addendum does not apply to you. We adopt this notice to comply with the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act, and its implementing regulations (collectively, the “**CCPA**” or “**California Privacy Law**”).

2. Scope of this California Privacy Addendum.

This California Privacy Addendum applies to information that we collect on our Websites that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your household (“**Personal Information**”). Publicly available information and aggregated and/or deidentified information may be excluded under California Privacy Law (when aggregated and/or deidentified in accordance with applicable California Privacy Law).

This California Privacy Addendum also may not apply to certain Personal Information that is excluded from the scope of applicable California Privacy Law, including: (a) health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (“**HIPAA**”); (b) Personal Information collected and used as part of a clinical trial or other biomedical research study in accordance with federal policies governing such collection and use; and (c) Personal Information covered by certain sector-specific privacy laws, including the Fair Credit Reporting Act (“**FCRA**”) and the Driver’s Privacy Protection Act of 1994. Please contact us if you have questions regarding the applicability of these types of information. If you have questions about health or medical information covered by HIPAA, please see our Notice of Privacy Practices.

This California Privacy Addendum does not apply to employment-related Personal Information collected from employees, job applicants, contractors, or similar individuals (“**Personnel**”) or to Personal Information reflecting a written or verbal business-to-business communication (“**B2B Personal Information**”). When California Privacy Law covers these types of information, we have developed separate addenda that describe our collection and use of such information. Please contact us for more information about the applicability of California Privacy Law and any applicable addenda for these types of information.

3. Information We Collect About You and How We Collect It.

Telemetrynd’s Websites collect the following categories of Personal Information about Consumers (in California, this also includes Personal Information collected in the preceding twelve (12) months):

Personal Information Category	Applicable Pieces of Personal Information Collected
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Identifiers.	A real name; alias; unique personal identifier; online identifier; Internet Protocol address; account name; and other similar identifiers.
Personal Information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name. <i>Some Personal Information included in this category may overlap with other categories.</i>
Protected classification characteristics under state or federal law.	Housing status; marital status; medical condition; and pregnancy. <i>Not all of the above types of Personal Information may be protected under the State Privacy Law in the state in which you reside.</i>
Internet or other similar network activity.	Browsing history; search history; information on a Consumer's interaction with a website, application, or advertisement.
Geolocation data.	We collect IP-based information about your physical location or movements. This IP-based information can only identify your physical location or movements to a geographic region, such as town, city, state, and country, but cannot be used to identify your precise physical location or movements.
Professional or employment-related information.	Current or past job history.
Inferences drawn from other Personal Information.	Profile reflecting a person's psychological trends; predispositions.
Sensitive Personal Information ("Sensitive Personal Information")	• Information collected and analyzed concerning a consumer's health. • Sex life.

Telemynd will not collect additional categories of Personal Information without providing you notice. As further described in [To Whom Do We Sell Your Personal Information or Do We Disclose for the Purpose of Cross-Context Behavioral \(Targeted\) Advertising](#), we may "sell" or "share" (as those terms are defined by California Privacy Law) certain categories of Personal Information through non-essential cookies only with your consent.

4. Sources of Personal Information.

We collect Personal Information about you from the sources described in our [Privacy Notice](#).

5. Purposes for Our Collection of Your Personal Information.

We only use your Personal Information for the purposes described in our [Privacy Notice](#).

Telemynd will not use the Personal Information we collected for materially different, unrelated, or incompatible purposes without providing you notice.

6. To Whom Do We Disclose Your Personal Information for Business Purposes.

Telemynd may disclose the following categories of Personal Information to the following categories of third parties:

Personal Information Category	Categories of Service Provider Recipients
Identifiers.	Service Providers (e.g., website hosting providers, web-form providers, website analytics providers, cybersecurity providers, etc.)
Personal Information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	Service Providers (e.g., website hosting providers, web-form providers, website analytics providers, cybersecurity providers, etc.)
Protected classification characteristics under state or federal law.	Service Providers (e.g., web-form providers)
Internet or other similar network activity.	Service Providers (e.g., website hosting providers, web-form providers, website analytics providers, cybersecurity providers, etc.)
Geolocation data.	Service Providers (e.g., website hosting providers, web-form providers, website analytics providers, cybersecurity providers, etc.)
Professional or employment-related information.	Service Providers (e.g., web-form providers)
Inferences drawn from other Personal Information.	Service Providers (e.g., web-form providers)

Sensitive Personal Information Category	Categories of Third Party Recipients
Information collected and analyzed concerning a consumer's health	Service Providers (e.g., web-form providers)
Sex life	Service Providers (e.g., web-form providers)

7. To Whom Do We Sell Your Personal Information or Do We Disclose for the Purpose of Cross-Context Behavioral (Targeted) Advertising.

"Sale" of Your Personal Information for Monetary or Other Valuable Consideration

We do not sell Personal Information as the term “sell” is commonly understood to require an exchange for money. However, the use of non-essential advertising and analytics cookies on our main Website may be considered a “sale” of Personal Information as the term “sale” is broadly defined in California Privacy Law to include monetary or other valuable consideration. We do not set these non-essential advertising and analytics cookies unless and until you affirmatively consent to them through the cookie consent banner presented when you first visit our Websites. If you select “Decline All” through our cookie banner, we will not set these cookies and no such “sale” will occur through them. Using this broad definition, our “sale” is limited to our use of third-party advertising and analytics cookies to provide behavioral advertising and understand how people use and interact with our Websites. Our “sales” of your Personal Information in this manner are subject to your consent and your right to opt out of those sales (see [Your Choices Regarding our “Sale” of Personal Information for Monetary or Other Valuable Consideration and/or Processing for Cross-Context Behavioral Advertising of Your Personal Information](#)).

Processing of Your Personal Information for Cross-Context Behavioral (Targeted) Advertising

Telemetrynd may process your Personal Information for cross-context behavioral (targeted) advertising only when you have affirmatively consented to non-essential advertising cookies through our cookie consent banner and subject to your right to opt out of that sale (see [Your Choices Regarding our “Sale” of Personal Information for Monetary or Other Valuable Consideration and/or Processing for Cross-Context Behavioral Advertising of Your Personal Information](#)). Our processing for cross-context behavioral (targeted) advertising is limited to our use of third-party advertising cookies [on our main Website](#) to provide advertising on other media based on your browsing history and other patterns. [If you select “Decline All” through our cookie banner, we will not set these advertising cookies or process your Personal Information for cross-context behavioral \(targeted\) advertising through them.](#) When the recipients of your Personal Information disclosed for cross-context behavioral advertising are also permitted to use your Personal Information to provide advertising to others, we also consider this disclosure a “sale” for monetary or other valuable consideration under California Privacy Law.

Further, our use of cookies constituting a “sale” or “sharing” is limited to our main Website; the assessment forms hosted on our forms subdomain (forms.telemetrynd.com) **do not use any** third-party advertising or analytics cookies or similar tracking technologies and use only an essential Google reCAPTCHA cookie for security and spam-prevention purposes. The forms subdomain does not involve a “sale” or “sharing” of your Personal Information.

In the preceding twelve (12) months, Telemetrynd has “sold” for monetary or other valuable consideration, or disclosed for the purpose of cross-context behavioral (targeted) advertising, the following categories of Personal Information to the following categories of third parties:

Personal Information Category	Sold or Disclosed (for Cross-Context Behavioral (Targeted) Advertising)	Business or Commercial Purpose for Sale or Disclosure (as appropriate)	Categories of Third Parties To Whom Your Personal Information is Sold or Disclosed
Identifiers.	Sold and Disclosed	Behavioral advertising; Analytics	Advertisers and advertising networks; Internet cookie information recipients, such as analytics and behavioral

			advertising services; and data brokers and aggregators
Personal Information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	No	N/A	N/A
Protected classification characteristics under state or federal law.	No	N/A	N/A
Internet or other similar network activity.	Sold and Disclosed	Behavioral advertising; Analytics	Advertisers and advertising networks; Internet cookie information recipients, such as analytics and behavioral advertising services; and data brokers and aggregators
Geolocation data.	Sold and Disclosed	Behavioral advertising; Analytics	Advertisers and advertising networks; Internet cookie information recipients, such as analytics and behavioral advertising services; and data brokers and aggregators
Professional or employment-related information.	No	N/A	N/A
Inferences drawn from other Personal Information.	No	N/A	N/A

Sales and Disclosures for the Purpose of Cross-Context Behavioral (Targeted) Advertising for Minors.

We do not have any actual knowledge that we “sell” the Personal Information of minors under the age of 16 for monetary or other valuable consideration, and we do not have any actual knowledge that we “share” such Personal Information for cross-context behavioral advertising without affirmative consent as required by the CCPA. More information about how minors under the age of 16 may change their choice regarding the “sale” or “sharing” of their Personal Information can

be found in [Your Choices Regarding our "Sale" of Personal Information for Monetary or Other Valuable Consideration and/or Processing for Cross-Context Behavioral Advertising of Your Personal Information.](#)

8. Consumer Data Requests and Rights.

California Privacy Law provides California residents with specific rights regarding their Personal Information. This section describes your rights under applicable law and explains how to exercise those rights. You may exercise one or more of these rights yourself or through your Authorized Agent. For more information on how you or your Authorized Agent can exercise these rights, please see [Exercising Your California Privacy Law Rights.](#)

- **Right to Know.** You have the right to request that Telemynd confirm that it is processing Personal Information about you and disclose certain information to you about our collection, use, processing, and disclosure of your Personal Information (a "**Right to Know**" Consumer Request).
 - This also includes: (a) the categories of Personal Information we have collected about you; (b) the categories of sources from which that Personal Information came; (c) our purposes for collecting this Personal Information; (d) the categories of third parties with whom we have shared your Personal Information; and (e) if we have "sold," "shared," or disclosed your Personal Information, a list of categories of third parties to whom we "sold" or "shared" your Personal Information, and a separate list of the categories of third parties to whom we disclosed your Personal Information.

In California, you must specifically describe whether you are making a Right to Know request or a Data Portability request, and if you would like to make both, you must make both requests clear. If your request is not reasonably clear, we will process it only as a Right to Know request.

You may make a Right to Know or a Data Portability Consumer Request a total of two (2) times within a 12-month period at no charge.

- **Access to Specific Pieces of Information (Data Portability).** You also have the right to request that Telemynd provide you with a copy of the specific pieces of Personal Information that we have collected about you, including any Personal Information that we have created or otherwise received from a third party about you (a "**Data Portability**" Consumer Request).

If you make a Data Portability Consumer Request electronically, we will provide you with a copy of your Personal Information in a portable and, to the extent technically feasible, readily reusable format that allows you to transmit the Personal Information to another third party.

In California, you must specifically describe whether you are making a Right to Know request or a Data Portability request, and if you would like to make both, you must make both requests clear. If your request is not reasonably clear, we will process it only as a Right to Know request.

If we are unable to disclose certain pieces of your Personal Information, we will describe generally the types of Personal Information that we were unable to disclose and provide you with a description of the reason we are unable to disclose it.

You may make a Right to Know or a Data Portability Consumer Request (or a combined request) a total of two (2) times within a 12-month period at no charge.

- **Right to Correction.** You have the right to request that we correct any incorrect Personal Information about you to ensure that it is complete, accurate, and as current as possible. You may request that we correct the Personal Information we have about you as described below. In some cases, we may require you to provide reasonable documentation showing that the Personal Information we have about you is incorrect and what the correct Personal Information may be. We also may not be able to accommodate your request if we believe it would violate any law or legal requirement or cause the information to be incorrect, or if the Personal Information is subject to another exception under California Privacy Law.
- **Right to Deletion.** You have the right to request that Telemetrynd delete any of your Personal Information that we collected from or about you and retained, subject to certain exceptions. Once we receive and confirm your Consumer Request (see [Exercising Your California Privacy Law Rights](#)), we will delete (and direct our service providers to delete) your Personal Information from our records, unless an exception applies pursuant to California Privacy Law. Some exceptions to your right to delete may include, but are not limited to, if we are required to retain your Personal Information to complete the transaction or provide you the goods and services for which we collected the Personal Information or otherwise perform under our contract with you, to detect security incidents or protect against other malicious activities, and to comply with legal obligations. We may also retain your Personal Information for other internal and lawful uses that are compatible with the context in which we collected it.
- **Right to Non-Discrimination.** We will not discriminate against you for exercising any of your state privacy rights. Unless permitted by the applicable state privacy law, we will not do any of the following as a result of you exercising your state privacy rights: (a) deny you goods or services; (b) charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; or (c) provide you a different level or quality of goods or services. However, we may offer you certain financial incentives permitted by the applicable state privacy law that can result in different prices, rates, quality levels, or selection of goods and services (including the possibility of offering our Services for no fee), if you have exercised your rights to opt out of certain processes as described above or if the offer is related to your voluntary participation in a bona fide loyalty, rewards, premium features, discounts, or club card program.

Exercising Your California Privacy Law Rights

To exercise the rights described above, please submit a request (a “**Consumer Request**”) to us using any of the following methods:

- **Visiting** <https://www.telemetrynd.com/contact>.
- **Calling us** at 866-991-2103.
- **Writing to us** at:

141 Parker St., Suite 306
Maynard, MA 01754.

If you fail to make your Consumer Request in accordance with the ways described above, we may either treat your request as if it had been submitted with our methods described above or provide you with information on how to submit the request or remedy any deficiencies with your request.

Only you, or your Authorized Agent that you authorize to act on your behalf (when permitted by California Privacy Law), may make a Consumer Request related to your Personal Information. You may also make a Consumer Request on behalf of your minor child. To designate an Authorized Agent when permitted by California Privacy Law, see [Authorized Agents](#) below.

All Consumer Requests must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an Authorized Agent of such a person.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with Personal Information if we cannot verify your identity or authority to make the request and confirm which Personal Information relates to you or the individual for whom you are making the request as their Authorized Agent.

Making a Consumer Request does not require you to create an account with us.

We will only use Personal Information provided in a Consumer Request to verify the requestor's identity or authority to make the request.

For instructions on exercising sale opt-out rights, see [Your Choices Regarding our "Sale" of Personal Information for Monetary or Other Valuable Consideration and/or Processing for Cross-Context Behavioral Advertising of Your Personal Information](#).

Authorized Agents

When permitted by California Privacy Law, you may authorize your agent to exercise some or all of your rights under California Privacy Law on your behalf by providing them with written authorization or with power of attorney to exercise your rights in accordance with applicable laws, or through other technology that we may provide for this purpose (an "Authorized Agent"). We may request that your Authorized Agent submit proof of identity and that they have been authorized to exercise your rights on your behalf. We may deny a request from your Authorized Agent to exercise your rights on your behalf if they fail to submit adequate proof of identity or adequate proof that they have the authority to exercise your rights.

9. Your Choices Regarding our "Sale" of Personal Information for Monetary or Other Valuable Consideration and/or Processing for Cross-Context Behavioral Advertising of Your Personal Information.

"Sale" of Your Personal Information

If you are not considered a child under the applicable State Privacy Law (under 16 in California), you have the right to direct us to not sell your Personal Information for monetary or other valuable consideration at any time (the "right to opt out").

In California, we do not sell the Personal Information of Consumers we actually know are less than 16 years of age, unless we receive affirmative authorization (the "right to opt in") from the

Consumer who is between 13 and 16 years of age. For children under the age of 13, this authorization must be provided by the Consumer's parent or guardian.

Consumers who opt in to Personal Information sales through our cookie banner may opt out of future "selling" of their Personal Information at any time.

Processing of Your Personal Information for Cross-Context Behavioral (Targeted) Advertising

If you are not considered a child under the applicable State Privacy Law (under 16 in California), you have the right to direct us to not disclose your Personal Information for the purposes of cross-context behavioral (targeted) advertising (called "sharing" in California), which is showing advertising based on your Personal Information obtained from your activities over time and across non-affiliated websites or online applications (the "right to opt out").

In California, we do not "share" the Personal Information of Consumers we actually know are less than 16 years of age, unless we receive affirmative authorization (the "right to opt in") from the Consumer who is between 13 and 16 years of age. For children under the age of 13, this authorization must be provided by the Consumer's parent or guardian.

Consumers who opt in to the disclosure of Personal Information for the purposes of cross-context behavioral (targeted) advertising may opt out of future disclosures of their Personal Information for the purposes of cross-context behavioral (targeted) advertising at any time by following the instructions below.

How You May Opt Out of Our Sale of Your Personal Information

To exercise the right to opt out of the "sale" of your Personal Information for monetary or other valuable consideration and of processing your Personal Information for the purposes of cross-context behavioral advertising, you (or your Authorized Agent) may submit a request to us by selecting "Decline All" through the cookie consent banner on our Websites; by visiting the following Internet Web page link: [LINK]; by configuring your browser to send us a privacy signal as described in more detail below; or by setting your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. Because we do not load non-essential advertising or analytics cookies until you affirmatively consent to them, declining these cookies through our cookie banner will prevent the related "sale" or "sharing" of your Personal Information from occurring. Essential cookies remain active and are not subject to opt out, including the Google reCAPTCHA cookie used on the forms subdomain for security and spam-prevention purposes. However, if you do not consent to our use of cookies or select this browser setting, you may be unable to access certain parts of our Websites or other websites. You can find more information about cookies at <http://www.allaboutcookies.org>.

You may change your mind and opt back in to the "sale" and disclosures of Personal Information for the purposes of cross-context behavioral (targeted) advertising at any time by selecting "Accept All" through the cookie consent banner on our Websites, by visiting the following Internet Web page link: [LINK], or by setting your browser to permit all or some browser cookies.

You do not need to create an account with us to exercise your opt-out rights. You may be required to provide us with additional contact information so that we may verify your request to opt in to the sale of your Personal Information. We will only use Personal Information provided in an opt-out request to review and comply with the request.

Once you make an opt-out request, we will wait at least twelve (12) months before asking you to reauthorize our “sale” and “sharing” of your Personal Information.

Browser Privacy Control Signals

You may also exercise your right to opt out of the “sale” of your Personal Information for monetary or other valuable consideration and the processing of your Personal Information for the purposes of cross-context behavioral advertising or targeted advertising by setting the privacy control signal on your browser, if your browser supports it. We currently recognize and support the following privacy signals sent by browsers:

- Global privacy control (for more information on how to configure your browser to send this signal, please see <https://globalprivacycontrol.org/>).

When we receive one of these privacy control signals, we will opt you out of any further “sale” of your Personal Information, use of your Personal Information for cross-context behavioral advertising, and processing of your Personal Information for targeted advertising when you interact with our Websites through that browser and on that device. In the event you have affirmatively opted in to our “sale” of your Personal Information and/or processing of your Personal Information for the purpose of cross-context behavioral advertising or targeted advertising as described above and we receive a privacy control signal from your browser, we will process your opt-out request.

10. Your Right to Limit the Use and Disclosure of Your Sensitive Personal Information.

You have the right to direct us to limit our use and disclosure of your Sensitive Personal Information to only that use which is necessary to perform the services or provide the goods you reasonably expect when you request those goods or services, and to certain other limited purposes permitted by law.

Because we only use your Sensitive Personal Information for these limited purposes, we do not, and are not required to, provide you with the ability to limit the use of your Sensitive Personal Information for these purposes.

11. Personal Information Retention Periods.

Telemynd will retain your Personal Information until you request us to delete your Personal Information (subject to the below).

- When stored in our backup and disaster recovery systems. Your Personal Information will be deleted when the backup media your Personal Information is stored on expires or when our disaster recovery systems are updated;
- When necessary for us to exercise or defend legal claims;
- When necessary to comply with a legal obligation;
- When stored in the same document or record with other Personal Information. Your Personal Information will be deleted upon the expiration of the last exception that applies to such document or record; or
- When necessary to help ensure the security and integrity of our Websites and IT systems.

Your Personal Information will be deleted when we no longer require your Personal Information for any of the above purposes.

12. Other California Privacy Rights.

Shine the Light

California Civil Code Section 1798.83 (California's "**Shine the Light**" law) permits California residents who use our Websites and provide Personal Information in obtaining products and services for personal, family, or household use to request certain information regarding our disclosure of Personal Information to third parties for their own direct marketing purposes. If applicable, this information would include the categories of Personal Information and the names and addresses of those businesses with which we shared your Personal Information for the immediately prior calendar year (e.g., requests made in 2026 will receive information regarding such activities in 2025). You may request this information once per calendar year. To make such a request, please contact us using the [Contact Information](#) below.

California "Eraser" Law

California law permits minors under the age of 18 to request removal of their User Contributions, subject to certain exceptions. If you are under the age of 18 in California, you may contact us using the Contact Information below (if you contact us via email, please use the subject "*California Eraser Law Request*"). We may not remove User Contributions that we are required to retain under any federal or state law or that have been provided to a third party. While we will do our best to remove a minor's information upon a valid request, we cannot ensure the complete or comprehensive removal of User Contributions from our Websites or any information that has been republished, copied, downloaded, or reposted by any third party, and we cannot guarantee that such information will not be accessible to users of the Internet in the future. We do not advertise or market any of the products or services identified in California Business and Professions Code Section 22580(i) to users who we have actual knowledge are under 18 years of age.

13. Changes to This California Privacy Addendum.

Telemynd reserves the right to amend this California Privacy Addendum at our discretion and at any time. When we make material changes to this California Privacy Addendum, we will post the updated addendum on the Websites, update the addendum's effective date, and notify affected consumers of the material change. Your continued use of our Websites following the posting of changes constitutes your acceptance of such changes.

14. Contact Information.

If you have any questions or comments about this California Privacy Addendum, the ways in which Telemynd collects and uses your information as described above and in the Privacy Notice, your choices and rights regarding such use, or your rights under applicable State Privacy Law, please do not hesitate to contact us at:

Telemynd

Phone: 866-991-2103

Via our Website: <https://www.telemynd.com/contact>

Address:

141 Parker St., Suite 306,
Maynard, MA 01754